

Emergency Action Plan

(Updated 2/11/2020)

Emergency situations can become chaotic and confusing, but prior planning will help you through the crisis. If you come across or are told of an emergency situation at MFFC, remain calm and stay in control. Merck Forest & Farmland Center is a backcountry setting, meaning that once a 911 call is made, it will likely take 1-hour or more for rescuers to arrive on site. It is therefore recommended that groups travel with first aid supplies and knowledge (so they can begin treatment immediately) and call 911 as quickly as possible in the event of the Emergency.

1. Prior to calling 911, Gather Information

- What type of emergency is it?
- What is the location of the emergency - what trail are they on, what landmarks are around?
- How many people are involved? What help is currently being provided? Is the situation critical?

2. Report Emergency to 911.

Communications Options and Locations (listed in order of availability/reliability):

- **Personal Satellite Phone:** Groups travelling with satellite phones should use them in the field to report their emergency to 911.
- **24-hour Emergency Landline Phones:** Located at the East Foyer of the Visitor Center and the Caretaker's Cabin Porch
- **Operating Hours Landline Phones:** Visitor Center Gift Shop, Maintenance Office
- **Personal Emergency Beacons**
- **Personal Cell Phones:** Groups travelling with cell phones can attempt to use them to call 911. However, service can be spotty and unreliable at MFFC so it is recommended that group members move toward a landline as quickly as possible.
- **Staff Radios:** During Operating Hours, MFFC Staff carry radios that can be used to contact visitor center staff who would be able to relay key information to 911 operators.

Emergency	911
Helicopter Evacuation	1-800-525-6663

3. Administer CPR, 1st Aid and/or use the AED.

- AED is located in the Visitor Center.
 - First Aid Kits are located at the Visitor Center, Caretaker's Cabin, Maintenance Building.
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